**West Canal Road  
Faisalabad  
Punjab  
38000**[AmnaUsama@gmail.com](mailto:AmnaUsama@gmail.com)

**May 1, 2018**

**Usama Sarwar**  
**CEO   
Technercia**Virtual Company  
[www.technercia.com](http://www.technercia.com)

Esteemed **Usama**,

**WEB HOSTING COMPLAINT**

On **February 03, 2018**, I **bought hosting for my website** **www.technovate.tk** from your company.

Unfortunately, your **hosting** has not hosted my website well and **it just stopped responding** because **the server is not able to host so many number of clients.** I am disappointed because **many of my students’ study is affected, they used that website for learning C++ programming.**

To resolve the problem, I would appreciate your **Technercia**. Enclosed are copies of my records **including receipts and guarantees of web-services**.

I look forward to your reply and a resolution to my problem and will wait until **May 5, 2018** before seeking help from a consumer protection agency or the Better Business Bureau. Please contact me at the above address or by E-Mail.

Sincerely,

**Amna Usama**